



## TECHNICAL INFORMATION

Date: 12/10/2018

Product: GetPix Express Kiosk

Subject: Express Kiosk Replacement and Registration Procedure

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Please follow the outlined instructions to replace and register your new/ replacement kiosk unit.

Outlined are processes to follow to:

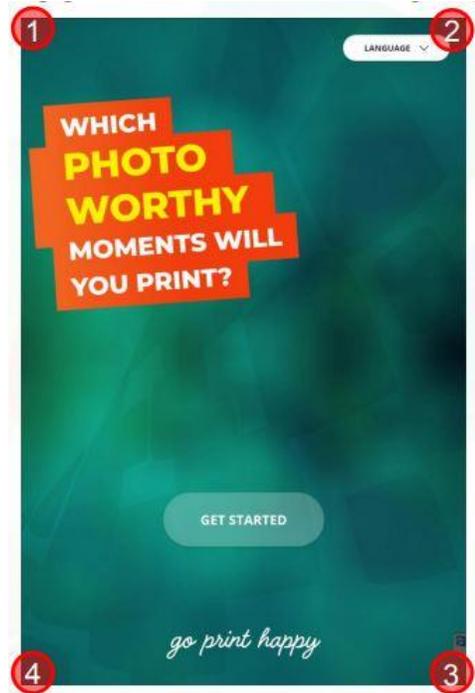
1. Capture registration code of current kiosk.
2. Unregister current kiosk.
3. Attach and power on the new/ replacement kiosk tablet.
4. Register a new/ replacement kiosk.

If you have any questions please contact the helpdesk center at 1-800-800-3854 option 7.

# Capture Registration Code of Current Dash Kiosk:

You must **First** access the maintenance menu from the tablet.

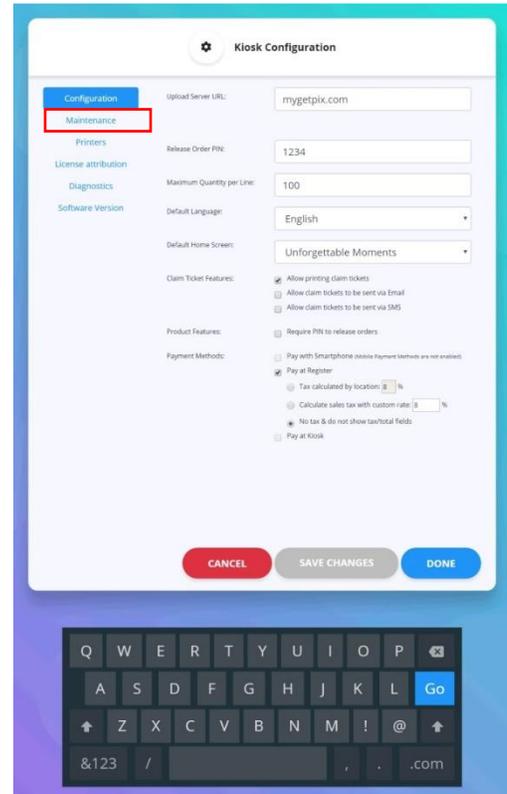
1. Tap on the 4 corners of the screen



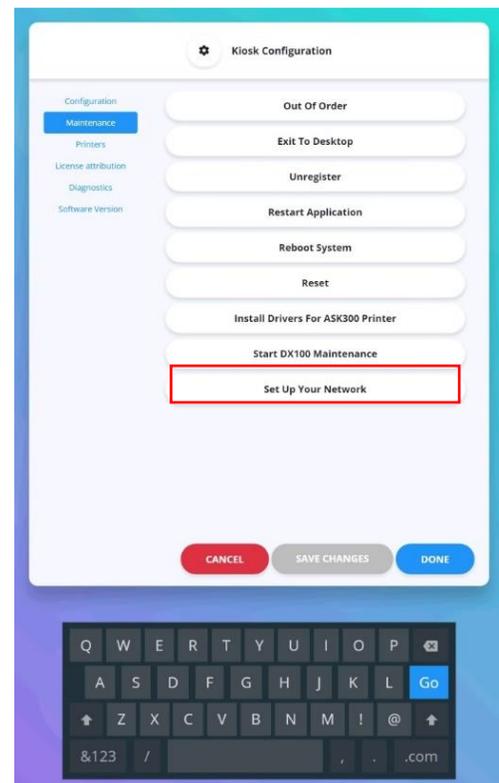
2. Enter the pin code: 1-2-3-4



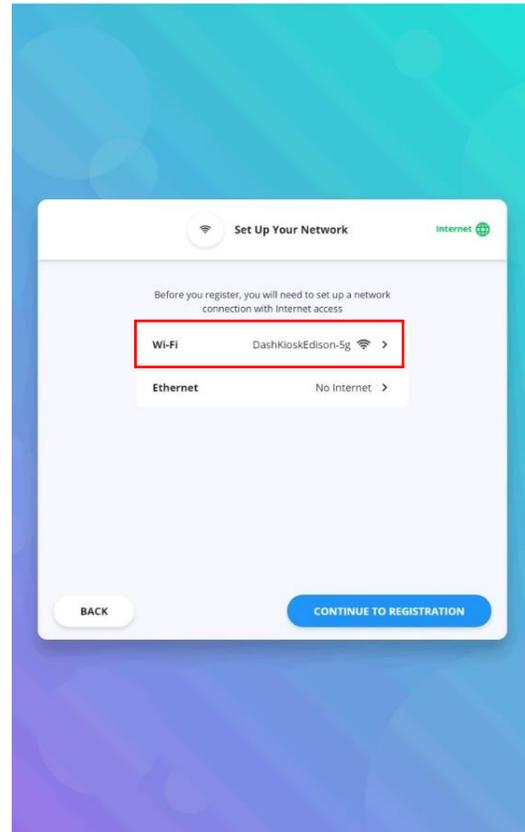
3. Click 'Maintenance' in the Kiosk Configuration window.



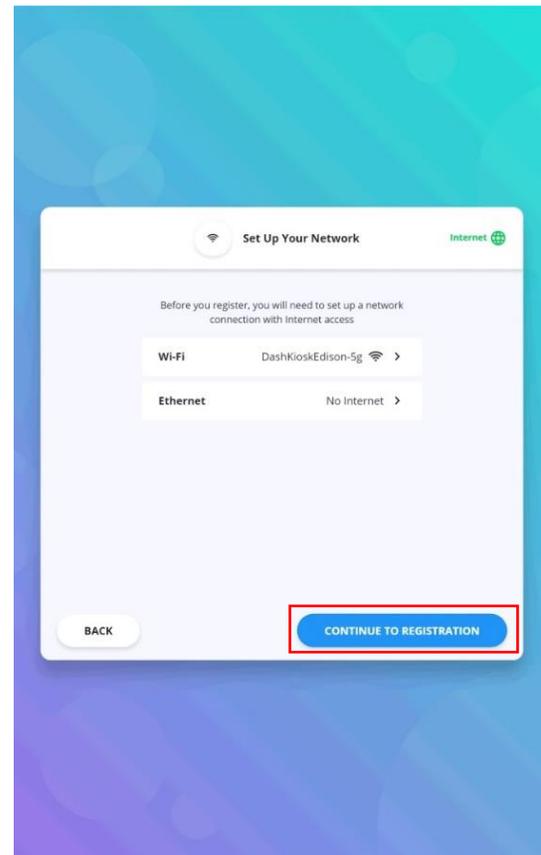
4. On the maintenance screen, click on "Set up your network"



5. Click the WIFI tab  
Ensure the tablet is connected to the Wifi network.

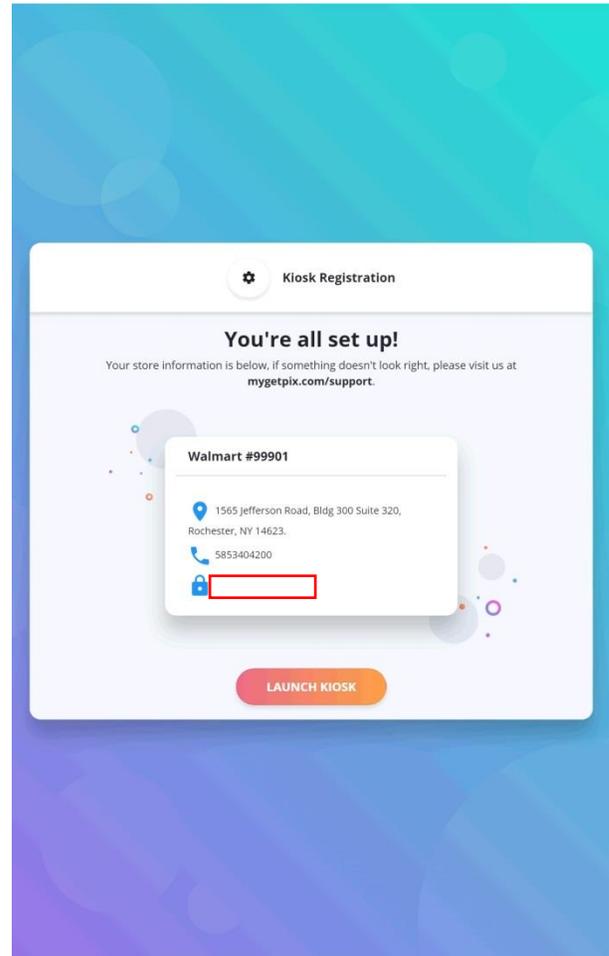


6. Select your desired network and click  
"Continue To Registration"



7. Confirm this is the store and customer the tablet is registered to. Be sure to capture the registration code located next to the lock icon, once the registration code is captured click “Launch Kiosk”

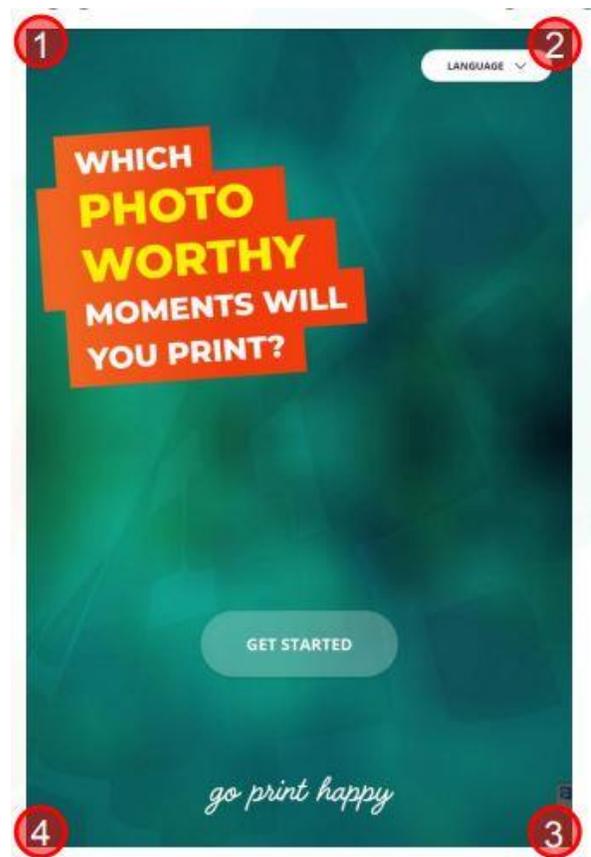
- *You will need this registration code for the replacement tablet.*



# Unregister The Dash Kiosk Tablet

You must **First unregister** the old tablet if a replacement is required.

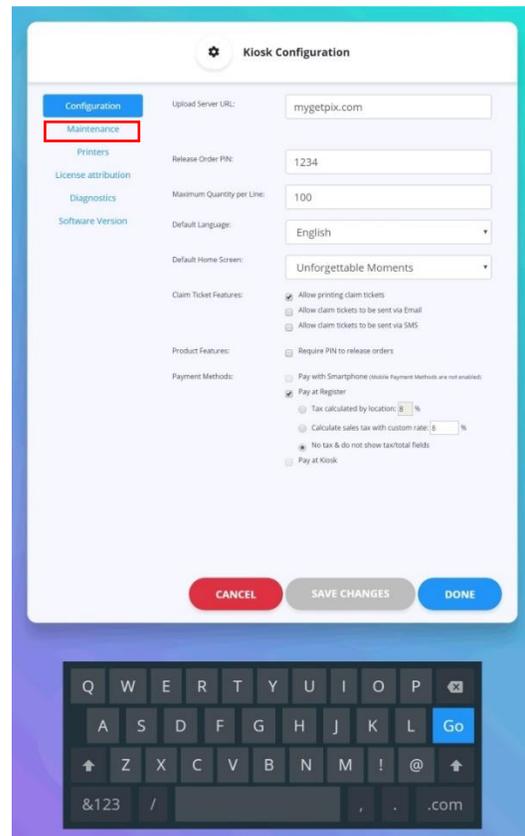
1. Tap on the screen corners of the screen.



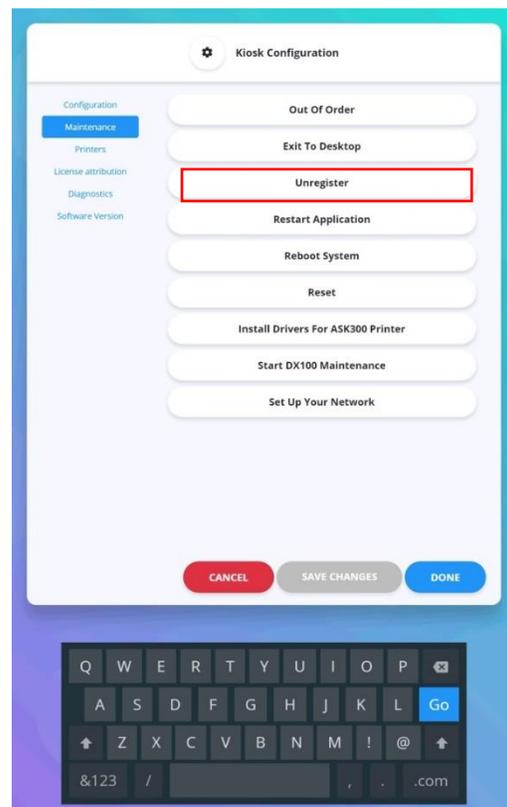
2. Enter the pin code 1-2-3-4



3. Click 'Maintenance' in the Kiosk Configuration window

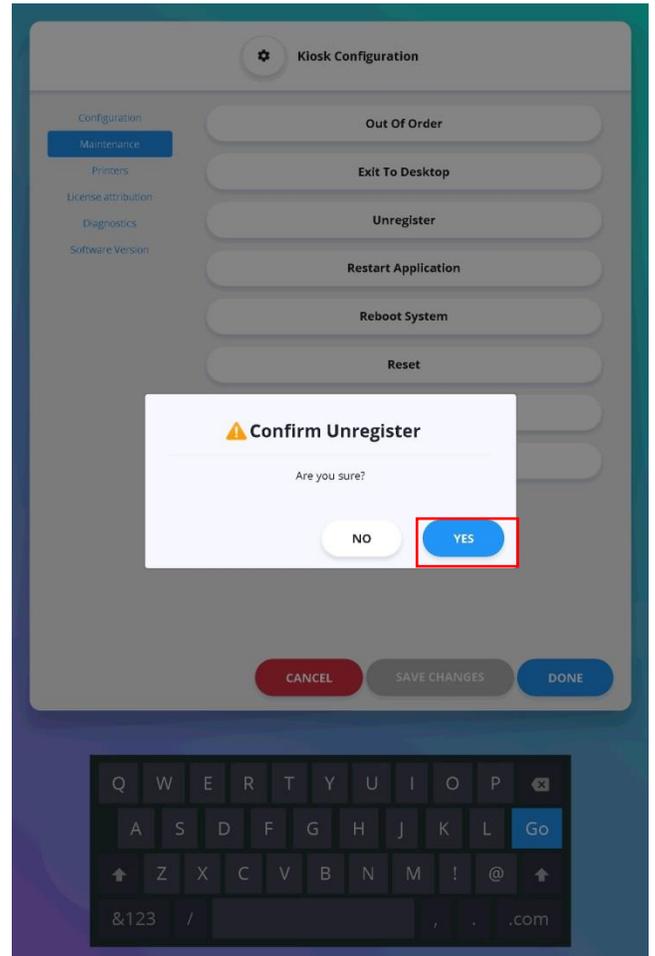


4. On the maintenance screen, click "Unregister"



5. Click “yes “to confirm unregister,

You have now unregistered your tablet.



# Attach and Power on the New/Replacement Tablet

1. Plug the USB cable into the **bottom** port of the USB hub.



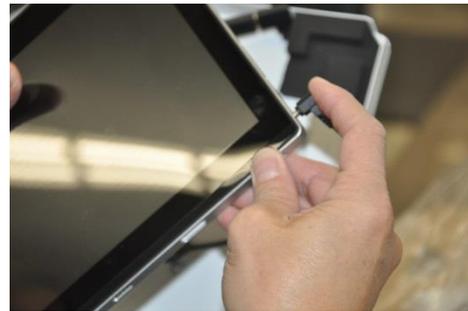
2. Apply the FIN number and record the serial number from the back of the tablet for profiling.



3. The tablet serial number is located on the transparent label.



4. Plug the tablet power cable into the top, right corner. Make sure it is pushed all the way down until it securely clicks in place.



5. The USBC right angled connector goes just to the left of the power port.

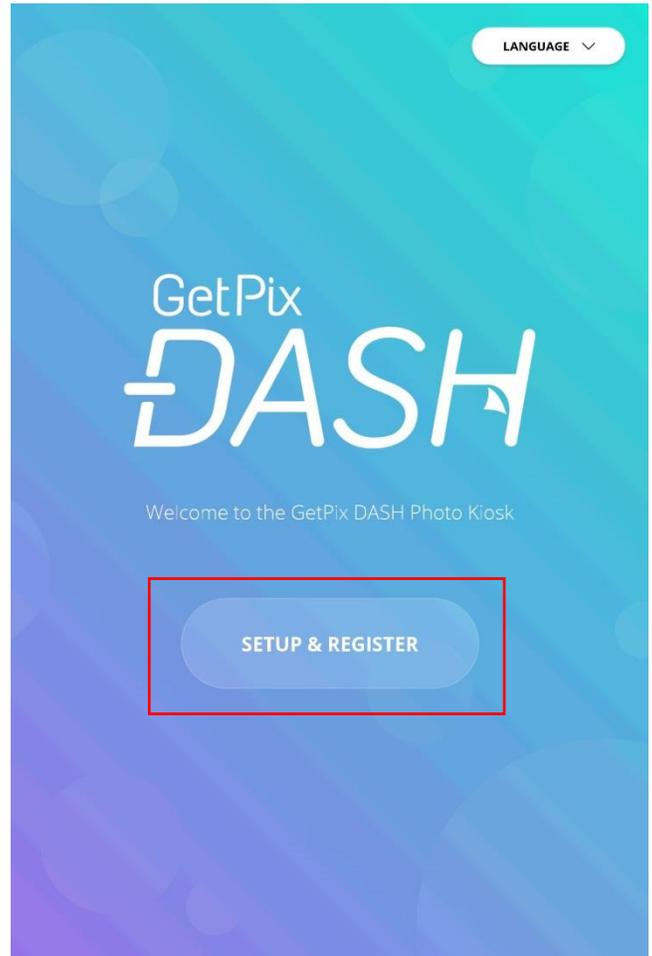


6. The tablet is placed in the tablet holder with the power on button on the bottom, left edge.



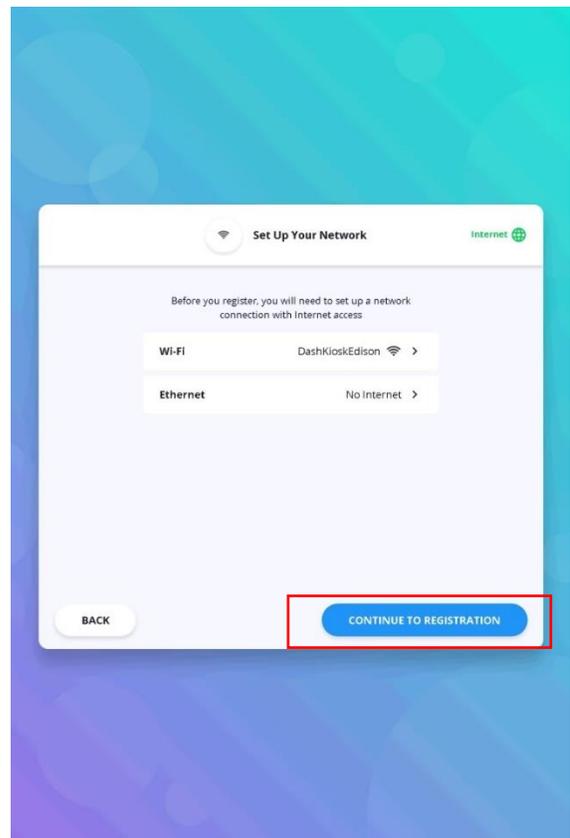
# Registering The New/ Replacement Tablet

1. Select “ SETUP & REGISTER”



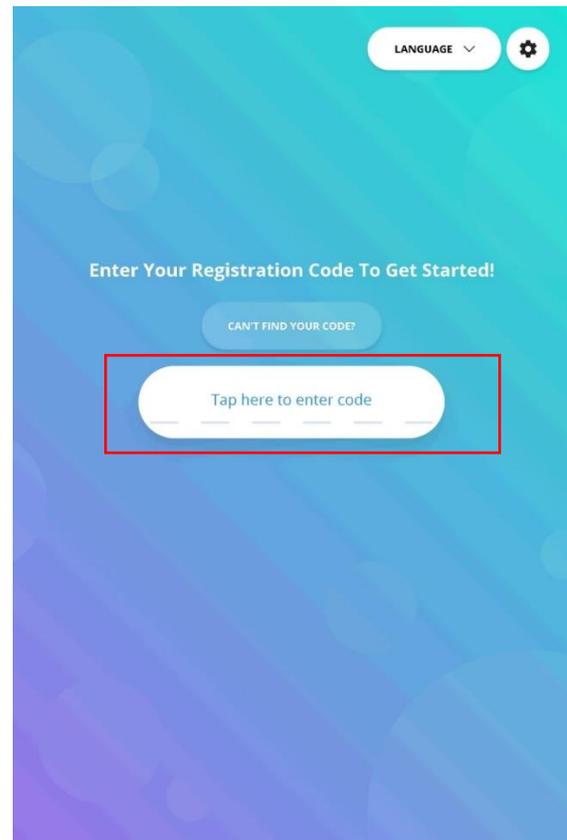
Ensure the tablet is connected to the printer at this time.

2. Select your desired WIFI network and click “Continue to Registration”

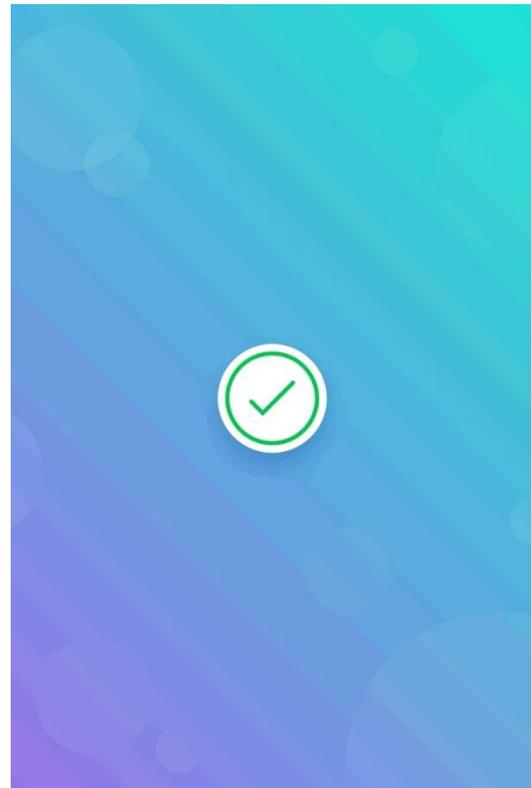


3. Tap and enter your “registration” code.

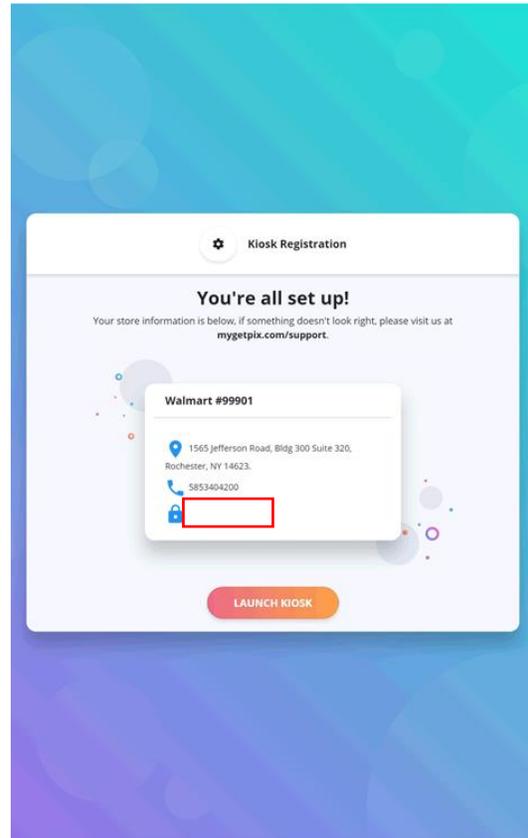
This is the code recorded from old unit



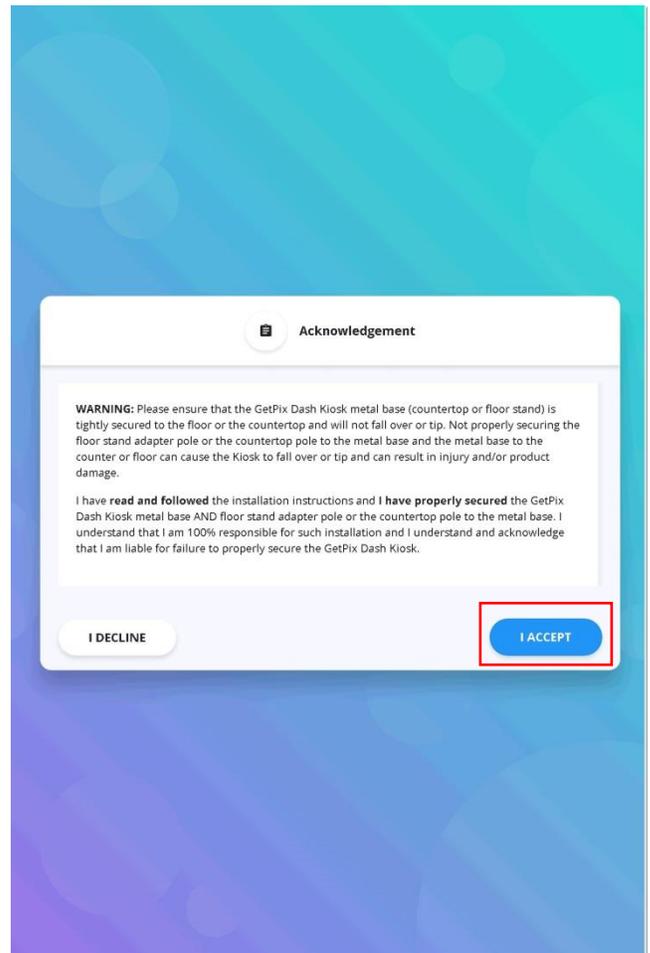
4. A green circle with a check mark indicates the “registration” code is successful.



5. Verify the Site and address information is correct and Select “Launch Kiosk”



6. Acknowledgement screen select “I Accept”



7. Your Dash Kiosk “Registration” is complete

