



## TECHNICAL INFORMATION

Date: 12/10/2018

Product: GetPix Express Kiosk

Subject: Express Kiosk Replacement and Registration Procedure

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Please follow the outlined instructions to replace and register your new/ replacement kiosk unit.

Outlined are processes to follow to:

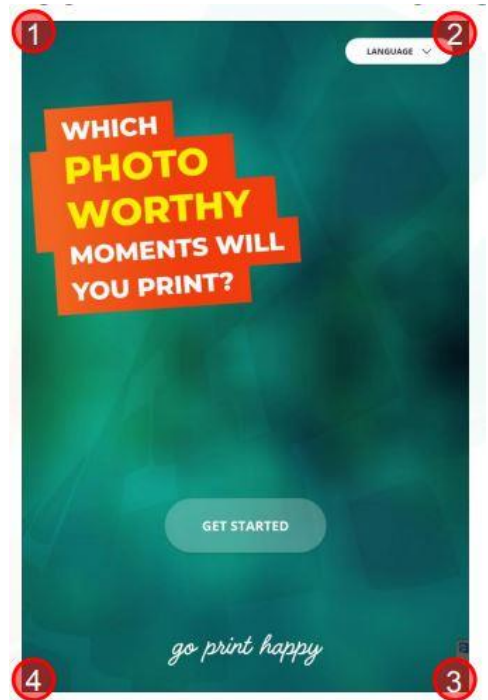
1. Capture registration code of current kiosk.
2. Unregister current kiosk.
3. Attach and power on the new/ replacement kiosk tablet.
4. Register a new/ replacement kiosk.

If you have any questions please contact the helpdesk center at 1-800-800-3854 option 7.

# Capture Registration Code of Current Dash Kiosk:

You must **First** access the maintenance menu from the tablet.

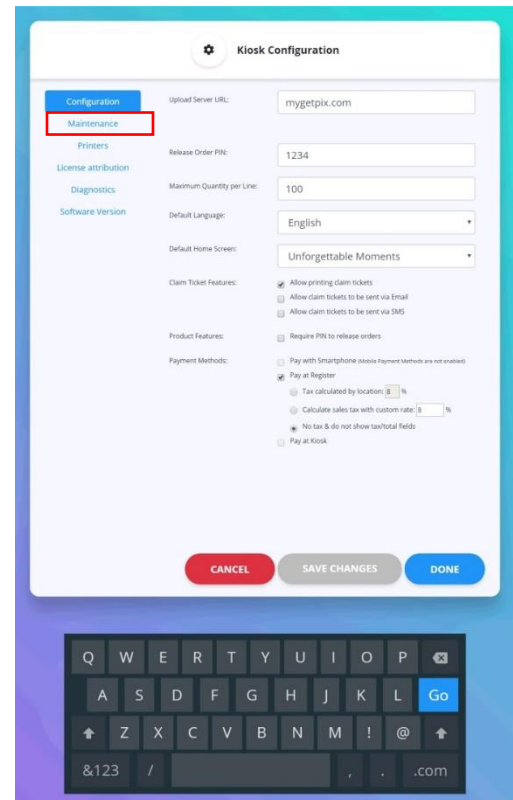
1. Tap on the 4 corners of the screen



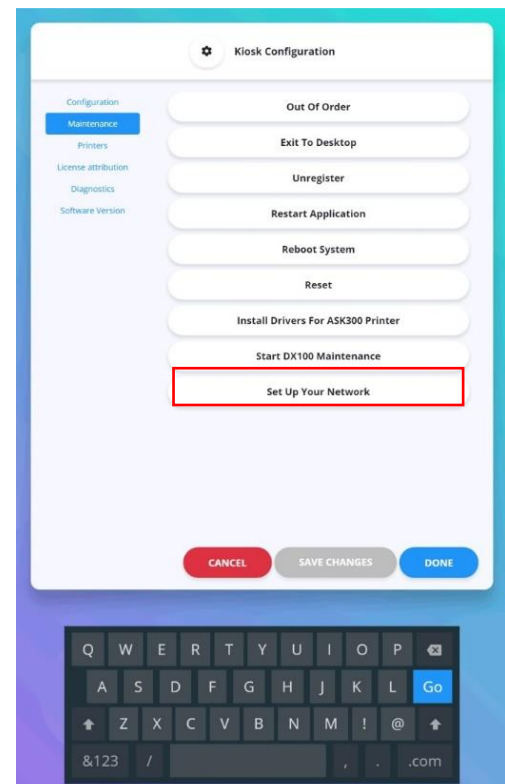
2. Enter the pin code: 1-2-3-4



3. Click 'Maintenance' in the Kiosk Configuration window.

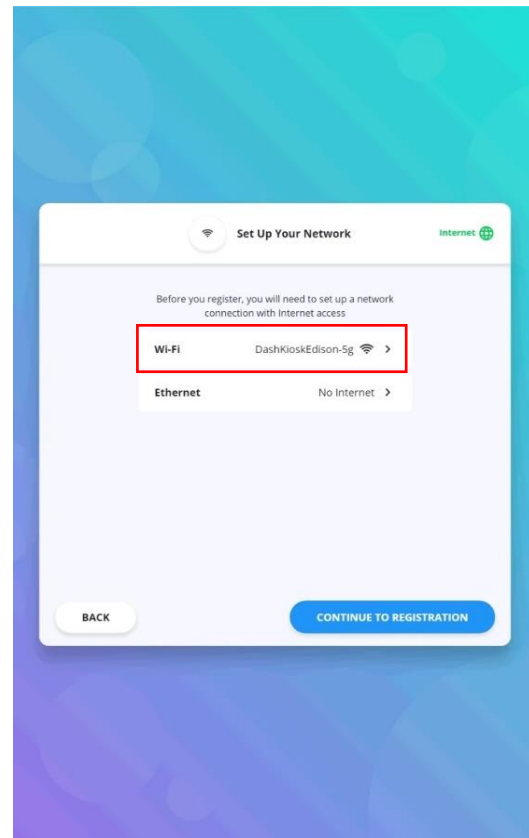


4. On the maintenance screen, click on "Set up your network"

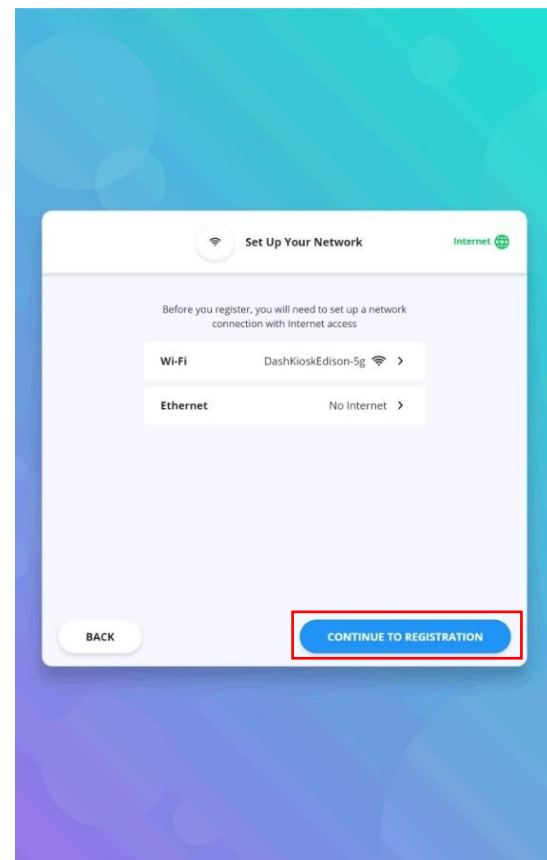


5. Click the WIFI tab

Ensure the tablet is connected to the Wifi network.

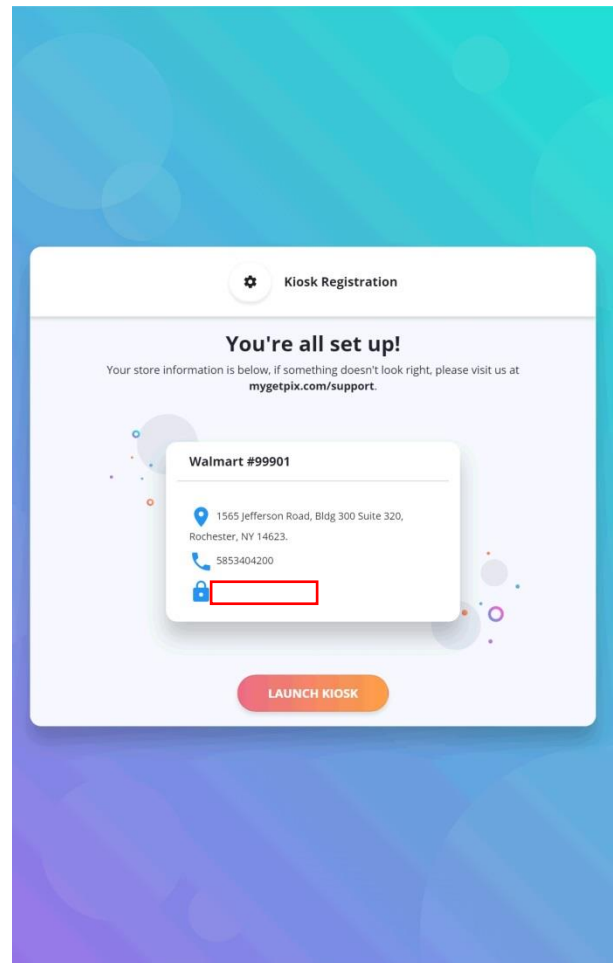


6. Select your desired network and click "Continue To Registration"



7. Confirm this is the store and customer the tablet is registered to. Be sure to capture the registration code located next to the lock icon, once the registration code is captured click “Launch Kiosk”

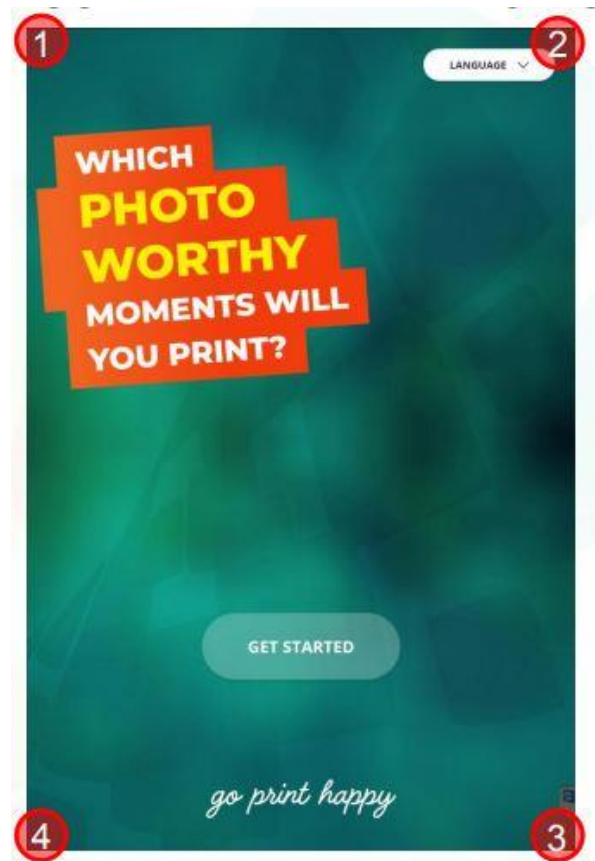
- *You will need this registration code for the replacement tablet.*



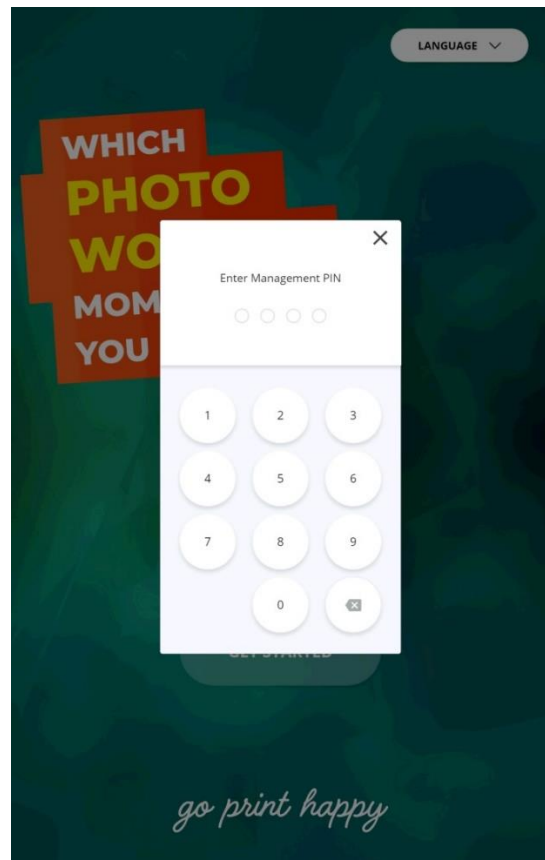
# Unregister The Dash Kiosk Tablet

You must **First unregister** the old tablet if a replacement is required.

1. Tap on the screen corners of the screen.



2. Enter the pin code 1-2-3-4



3. Click 'Maintenance' in the Kiosk Configuration window

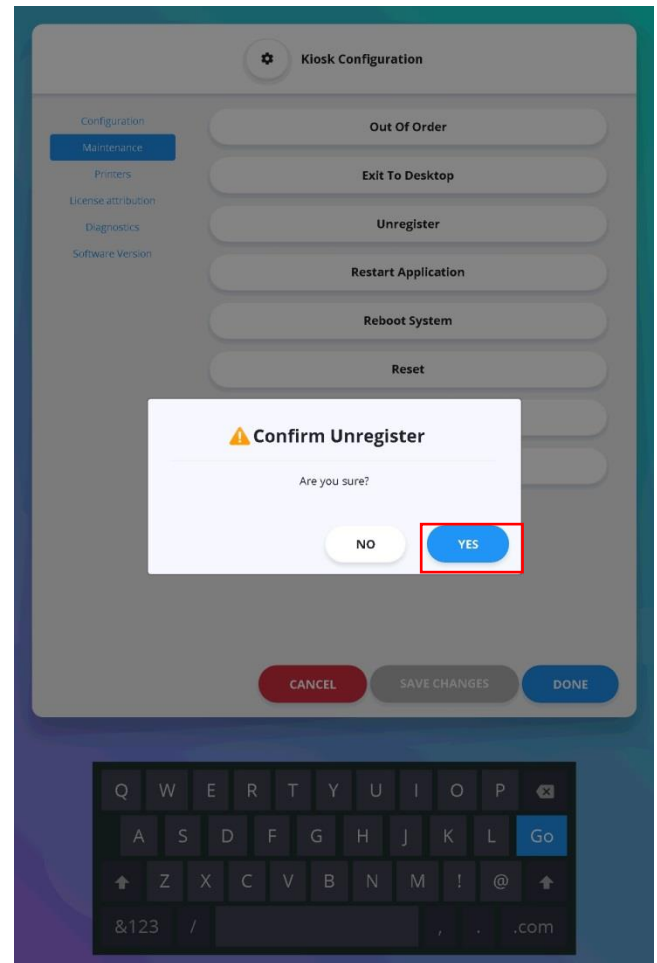
The screenshot shows the 'Kiosk Configuration' window. On the left, a sidebar contains links: Configuration, Maintenance (highlighted with a red box), Printers, License attribution, Diagnostics, and Software Version. The main area displays various configuration settings: Upload Server URL (mygetpix.com), Release Order PIN (1234), Maximum Quantity per Line (100), Default Language (English), Default Home Screen (Unforgettable Moments), Claim Ticket Features (Allow printing claim tickets, Allow claim tickets to be sent via Email, Allow claim tickets to be sent via SMS), Product Features (Require PIN to release orders), and Payment Methods (Pay with Smartphone, Pay at Register, Tax calculated by location, Calculate sales tax with custom rate, No tax & do not show taxtotal fields, Pay at Kiosk). At the bottom, there are buttons for CANCEL, SAVE CHANGES, and DONE. A virtual keyboard is visible at the bottom of the screen.

4. On the maintenance screen, click "Unregister"

The screenshot shows the 'Maintenance' screen within the 'Kiosk Configuration' window. The sidebar on the left is the same as in the previous screenshot. The main area displays a list of maintenance actions: Out Of Order, Exit To Desktop, Unregister (highlighted with a red box), Restart Application, Reboot System, Reset, Install Drivers For ASK300 Printer, Start DX100 Maintenance, and Set Up Your Network. At the bottom, there are buttons for CANCEL, SAVE CHANGES, and DONE. A virtual keyboard is visible at the bottom of the screen.

5. Click “yes “to confirm unregister,

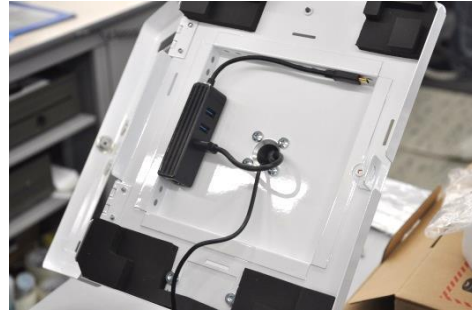
You have now unregistered your tablet.





# Attach and Power on the New/Replacement Tablet

1. Plug the USB cable into the **bottom** port of the USB hub.



2. Apply the FIN number and record the serial number from the back of the tablet for profiling.



3. The tablet serial number is located on the transparent label.



4. Plug the tablet power cable into the top, right corner. Make sure it is pushed all the way down until it securely clicks in place.



5. The USBC right angled connector goes just to the left of the power port.

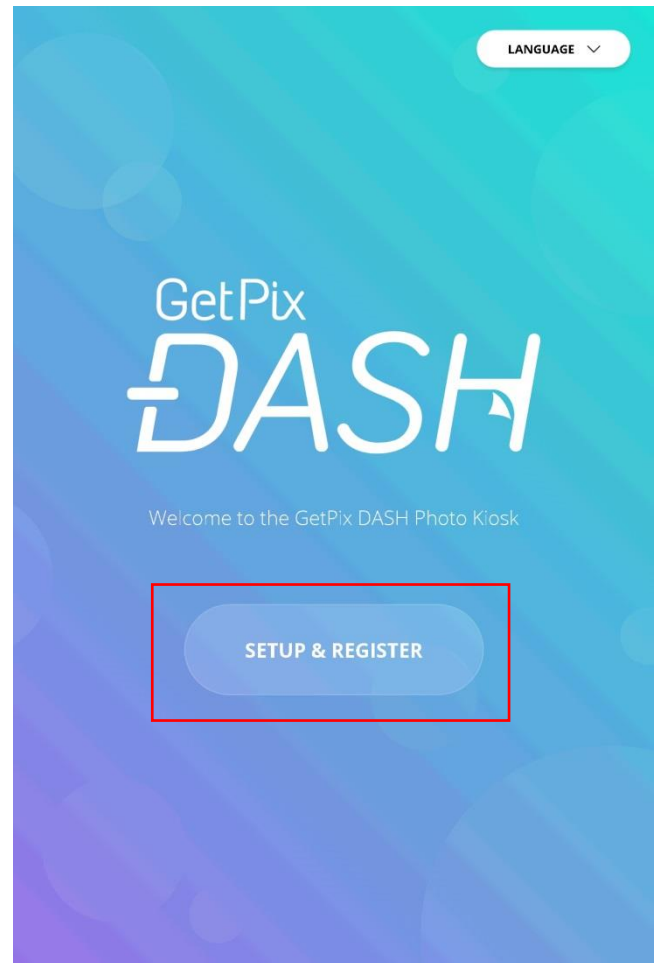


6. The tablet is placed in the tablet holder with the power on button on the bottom, left edge.



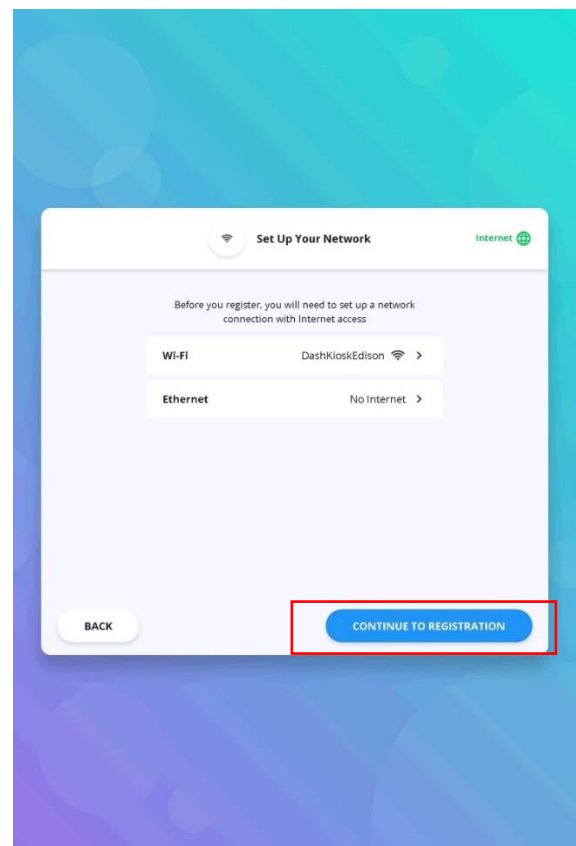
# Registering The New/ Replacement Tablet

1. Select “ SETUP & REGISTER”



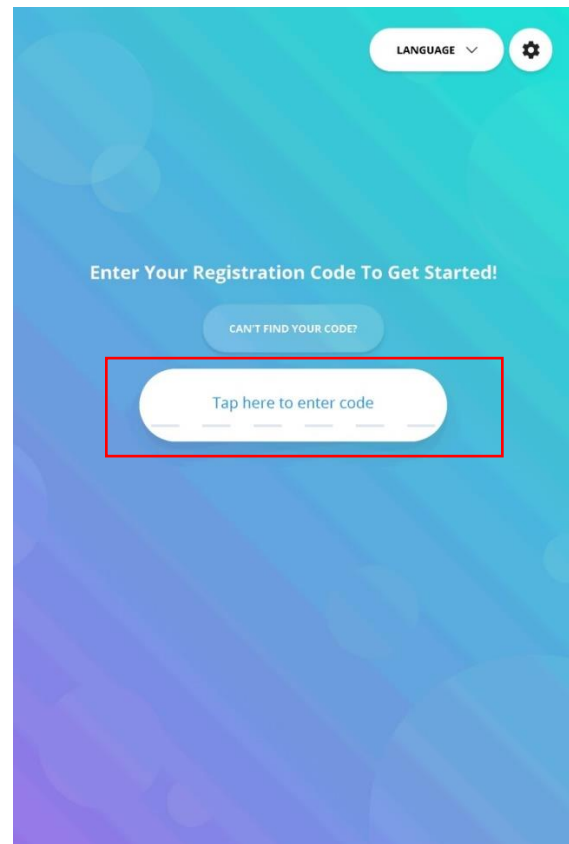
Ensure the tablet is connected to the printer at this time.

2. Select your desired WIFI network and click “Continue to Registration”

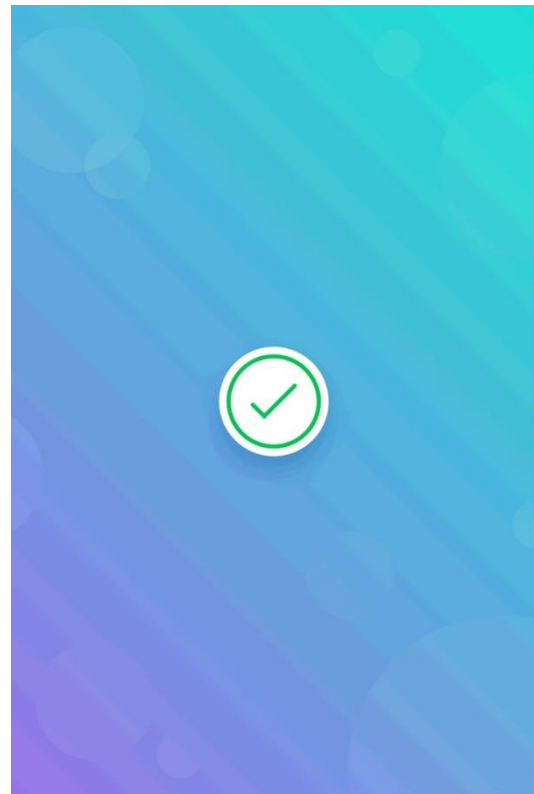


3. Tap and enter your “registration” code.

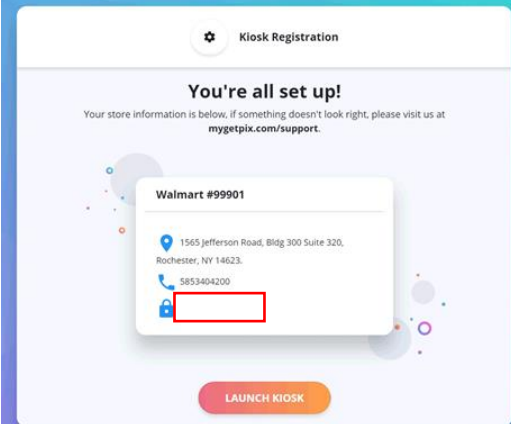
This is the code recorded from old unit



4. A green circle with a check mark indicates the “registration” code is successful.

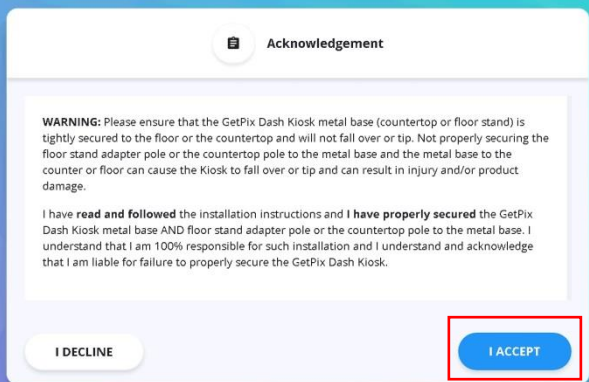


5. Verify the Site and address information is correct and Select “Launch Kiosk”



The screenshot shows the 'Kiosk Registration' screen. At the top, there is a gear icon and the text 'Kiosk Registration'. Below this, a heading says 'You're all set up!'. A subtext reads: 'Your store information is below, if something doesn't look right, please visit us at [mygetpix.com/support](https://mygetpix.com/support).' The main content area displays the store name 'Walmart #99901' and its address: '1565 Jefferson Road, Bldg 300 Suite 320, Rochester, NY 14623.' Below the address is a phone number '5853404200' and a red rectangular box containing a lock icon, indicating a password field. At the bottom, there is an orange button labeled 'LAUNCH KIOSK'.

6. Acknowledgement screen select “I Accept”



The screenshot shows the 'Acknowledgement' screen. At the top, there is a document icon and the text 'Acknowledgement'. The main content area contains a 'WARNING' section: 'WARNING: Please ensure that the GetPix Dash Kiosk metal base (countertop or floor stand) is tightly secured to the floor or the countertop and will not fall over or tip. Not properly securing the floor stand adapter pole or the countertop pole to the metal base and the metal base to the counter or floor can cause the Kiosk to fall over or tip and can result in injury and/or product damage.' Below the warning, there is a paragraph: 'I have read and followed the installation instructions and I have properly secured the GetPix Dash Kiosk metal base AND floor stand adapter pole or the countertop pole to the metal base. I understand that I am 100% responsible for such installation and I understand and acknowledge that I am liable for failure to properly secure the GetPix Dash Kiosk.' At the bottom, there are two buttons: 'I DECLINE' and 'I ACCEPT'. The 'I ACCEPT' button is highlighted with a red rectangular box.

7. Your Dash Kiosk “Registration” is complete

